



# *CARE, HEALTH AND WELLBEING OVERVIEW AND SCRUTINY COMMITTEE AGENDA*

**Tuesday, 19 October 2021 at 1.30 pm in the Bridges Room - Civic Centre**

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From the Chief Executive, Sheena Ramsey

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Item	Business
1	<b>Apologies for absence</b>
2	<b>Minutes of last meeting</b> (Pages 3 - 12)  The minutes of the last meetings held on 22 June 2021 and 24 June 2021 respectively were attached for approval.
3	<b>Social Prescribing to support and health and well-being - update on the current service and future developments within the scheme</b>  Sarah Gorman, CEO Edbert's House, will provide the OSC with a presentation on this matter.
4	<b>COVID -19 Update</b>  Presentation from the Gateshead System.
5	<b>QE Update on Recovery Post Covid</b>  Joanne Baxter Chief Operating Officer, Queen Elizabeth Hospital Gateshead, will provide the OSC with a presentation on this matter.
6	<b>Gateshead Health &amp; Care System Alliance Agreement - Update on progress during 2021/22</b>  Presentation from the Gateshead System.
7	<b>Work Programme</b> (Pages 13 - 16)  Report of the Chief Executive and Strategic Director of Corporate Services and Governance (attached)

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## GATESHEAD METROPOLITAN BOROUGH COUNCIL

### CARE, HEALTH AND WELLBEING OVERVIEW AND SCRUTINY COMMITTEE MEETING

Tuesday, 22 June 2021

**PRESENT:** Councillor S Green (Chair)

Councillor(s): M Charlton, W Dick, B Goldsworthy,  
M Goldsworthy, R Mullen, I Patterson, J Wallace, M Hall,  
J Gibson, Diston, H Haran, J McCoid and D Robson

**APOLOGIES:** Councillor(s): P McNally and K McClurey

#### **CHW192 MINUTES OF LAST MEETING**

The minutes of the last meeting, held on 2 March 2021 were agreed as a correct record.

#### **CHW193 CONSTITUTION**

The Constitution of the Committee for municipal year 2021/22 was noted and agreed and the new members welcomed by the Chair.

#### **CHW194 ROLE AND REMIT**

The role and remit and terms of reference of the Committee as previously agreed by the Cabinet and Council were agreed and noted.

#### **CHW195 UPDATE FROM CUMBRIA NORTHUMBERLAND TYNE & WEAR NHS FOUNDATION TRUST - MENTAL HEALTH HOSPITAL ESTATES WORK**

James Duncan, Deputy Chief Executive, CNTW NHS FT, Dave Hatley and Mark Knowles provided the Committee with a power point presentation on the ongoing mental health hospital estates work across the trust area .

The Committee were delighted with the progress of work and thanked CNTW NHS FT for all their hard work and for listening and reacting to the views of this Committee and looked forward to visiting the new facilities in due course, once COVID 19 restrictions allow.

- RESOLVED -
- i) That the information be noted.
  - ii) That the sincere thanks of the Committee be passed on to all concerned in bringing this to fruition
  - iii) The Committee looks forward to visiting the facilities in due course, once COVID-19 restrictions allow

**CHW196 UPDATE FROM GATESHEAD HOSPITALS NHS FOUNDATION TRUST - MENTAL HEALTH HOSPITAL ESTATES WORK**

Andy Beeby, Medical Director, Gateshead Hospitals NHS FT provided the Committee with a verbal update on the ongoing work at the former Tranwell Unit on the QE Hospital site.

The Committee wished to place upon record their thanks to Andy and his staff and welcomed the new facility, and noted that the Council and Foundation Trust have worked for many years together to bring the facility to fruition.

- RESOLVED -
- i) That the information be noted
  - ii) The Committee wished to place on record their thanks to the Trust for bringing the facility to fruition and looked forward to receiving regular updates and to visiting the facility as soon as COVID-19 restrictions allow

**CHW197 UPDATE FROM GATESHEAD HOSPITALS NHS FOUNDATION TRUST - REGIONAL WORK ON INFECTION PREVENTION AND CONTROL**

Louise Caisley, Head of Infection Prevention and Control and Judith Slocombe, Specialist Infection Prevention and Control Practitioner Gateshead Hospitals NHS Trust FT provided the Committee with a power point presentation on the regional work being undertaken on Infection Prevention and Control.

- RESOLVED - That the information be noted

**CHW198 COVID 19 UPDATE**

Kirsty Sprudd from Care, Wellbeing and Learning and Gerald Tompkins, Public Health provided the OSC with a power point presentation taking the OSC through the key points of the current COVID-19 update and the latest data.

RESOLVED – that the information be noted.

**CHW199 NEW PERFORMANCE MANAGEMENT AND IMPROVEMENT FRAMEWORK - UPDATE**

The Committee received a report and presentation which provided an update on the development and implementation of the new Performance Management and Improvement Framework (PMIF) for the Council.

The Performance Management and Improvement Framework aims to:

- Enable the Council to know whether it is achieving its priorities (Thrive Policy)
- Ensure that the Council's resources are being deployed effectively

- Make both short and long term effective decisions
- A whole system approach – embedded in our partnership working to deliver the Health and Wellbeing Strategy

Following approval of the framework, further work has focused on the next steps and implementation plan. A draft plan has been developed and was included at Appendix 2 of the main report. The new framework was also attached at Appendix 1 for information.

The Committee were advised that as part of the new iterative approach, the key next steps are to further develop the content of the framework. This work is underway to develop the interventions, measures, definitions, baseline and targets that will best help to determine how the Council is delivering Thrive and identify where improvements are needed as well as inform decisions about resources and targeted interventions.

This work includes consideration of new and emerging strategies such as the Economic Strategy, the baseline work being led by public health, locality working, LA7 Recovery Plan as well as the resource and risk elements.

The content needs to be developed over the summer and reported the OSC's and Cabinet as part of the 6 monthly performance reporting cycle using the new framework and measures.

The Committee also received updates on engagement, performance data management and equalities.

The Committee were advised that Appendix 2 provided the detailed milestones identified as part of the implementation. The key milestones were outlined below:

- Further development of the framework including measures, baseline, targets, intervention – now until July 2021 (though it is recognised that ongoing development will still be needed)
- Partner engagement (Health and Wellbeing Board reps/CVS etc – June/July 2021 onwards)
- Further report to OSCs and Cabinet on performance against the new measures for 2021/22 – Autumn 2021
- Employee engagement forum established – July 2021
- Corporate Data Management Group plan and PMIF element – July 2021
- Development of equalities profile and align to PMIF – March 2022

- RESOLVED -
- i) That the information be noted
  - ii) The Committee noted the progress made to date and the next steps
  - iii) The Committee agreed to further engagement and involvement through the implementation stage

## **CHW200 NHS WHITE PAPER**

The Committee received a report which provided an overview of the NHS White Paper 'Working together to provide health and social care for all' and its implications for the Gateshead health and care system.

The following themes and implications for Gateshead were outlined:

- Theme 1 – working together to integrate care
- Theme 2 – reducing bureaucracy
- Theme 3 – improving accountability and enhancing public confidence
- Additional measures, social care, public health and data collection

RESOLVED -     i) That the information be noted  
                  ii) The Committee noted the overview of the NHS White Paper and its potential implications as set out in the report

## **CHW201 ANNUAL WORK PROGRAMME 2021 - 22**

The Committee received a report outlining the Annual Work Programme 2021-22 and was tabled in two parts. The first part highlighted how the work of this Committee had helped influence/shape the development of decision making/performance improvement work during 2020-21 and the second part details the development of the work programme for Overview and Scrutiny Committees and sets out the provisional work programme for Care, Health and Wellbeing OSC for the municipal year 2021-22.

The work programme (which was attached at Appendix 1) has taken into account the following:

- The New Performance Framework
- The Thrive agenda and partnership work generally
- The Gateshead Strategic Needs Assessment
- The Council's Health and Wellbeing Strategy
- The five priority areas outlined in the budget consultation
- Current issues referred to Committees
  
- The Committee were advised that the work programme remains provisional as:
  - Cabinet has not had the opportunity to fully review its work programme and it may wish to refer further issues to Overview and Scrutiny Committees for further consideration
  - It does not take account of new policy issues which may be identified during the year, which Cabinet may wish to refer to Overview and Scrutiny; and
  - It does not include issues identified by members of committees on an ongoing basis during the year as a result of scrutiny decisions, call in and councillor call for action

- RESOLVED -
- i) That the information be noted
  - ii) The Committee noted the information contained in the annual review and endorsed the OSC provisional work programme for 2021-22 attached at Appendix 1 and refer to Council on 22 July 2021 for agreement
  - iii) The Committee noted that further reports will be brought to the Committee to identify any additional issues which the Committee may be asked to consider.

**Chair.....**

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## GATESHEAD METROPOLITAN BOROUGH COUNCIL

### CARE, HEALTH AND WELLBEING OVERVIEW AND SCRUTINY COMMITTEE MEETING

Thursday, 24 June 2021

**PRESENT:** Councillor S Green (Chair)

Councillor(s): M Charlton, W Dick, R Mullen, I Patterson,  
J Wallace, Diston, J McCoid and D Robson

**APOLOGIES:** Councillor(s): K Ferdinand, B Goldsworthy, M Goldsworthy,  
A Wheeler, P McNally, M Hall, J Gibson, H Haran and  
K McClurey

#### **CHW202 GATESHEAD HEALTH NHS TRUST - QUALITY ACCOUNTS 2020-21**

The Committee received a power point presentation from Karen Roberts, Deputy Director of Nursing, Midwifery and Quality and Joanne Coleman, Quality Improvement Lead on the Gateshead Health NHS Trust, Quality Accounts 2020-21.

Based on the Committee's knowledge of the work of the Trust during 2020-21, the Committee were able to comment as follows:

#### **Quality Priorities 2019-21**

The OSC is supportive of the Trust's proposed Quality Priorities for Improvement

#### **Progress Against Quality Priorities for 2020-21**

The OSC expressed its thanks to all the Trust's staff and volunteers for the tremendous work they have carried out during the pandemic and congratulated the Trust on continuing to make some real improvements in quality and safety whilst facing the significant operational challenges as a result of the pandemic e.g. Implementation of Medical Examiner Service, deployment of Family Liaison Officers to patient families involved in patient safety incidents and complex complaints and Volunteer programmes which have played a key role in supporting patients and staff during the pandemic.

#### **Maternity Services**

The OSC applauded the maternity provision available during the pandemic and the care provided which was considered to be excellent. The OSC was particularly impressed with the Maternity Notes initiative which allows women to access their records on-line and check appointments and the Maternity Voices Partnership which was felt to be a valuable communication tool.

However, OSC also noted the BMJ report indicating that women from minority ethnic and deprived backgrounds are more likely to die in childbirth and sought to understand how the Trust is seeking to tackle this situation. OSC was pleased to learn that the Horizon Continuity of Care team, involving a team of midwives working patwork to tackle health inequalities experienced by specific groups which are likely factors in such deaths.

### **Making Every Contact Count – Stop Smoking**

OSC congratulated the Trust on the work it has been progressing in relation to helping patients to stop smoking, particularly the text messaging service for patients to support them to stop smoking and expressed its support for proposed further improvements outlined.

### **Patient Experience**

OSC was pleased to note that during the year the Trust plans to use Volunteers to seek patient feedback on their experience of services which will be input into electronic devices in real time and digital reports produced.

### **Patient Safety Falls**

OSC expressed concern that the rate of harm to the number of falls had increased to 22.5% but acknowledged that the Trust's response to the COVID 19 pandemic had impacted on this area and supported this being a key priority area for the Trust going forwards.

### **Clinical Effectiveness Cancer Targets**

OSC noted that cancer targets are not currently being met and there is concern that the impact of delayed diagnosis is now emerging. OSC sought to understand how this work would be progressed and was pleased to note that protecting cancer pathways is a priority for the Trust and work is ongoing to deal with referrals as quickly as possible.

### **Mortality Rates**

OSC explored the position in relation to long term mortality rates and noted the work the Trust has carried out to learn from patient deaths and how this learning is being applied.

### **OSC Inspection Outcomes**

OSC noted that the Care Quality Commission has not taken enforcement action against Gateshead Health NHS Foundation Trust during 2020-21.

RESOLVED – That the information be noted and the thanks of the OSC be passed

on to colleagues in the Trust.

**Chair.....**

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**TITLE OF REPORT:** Annual Work Programme

**REPORT OF:** Sheena Ramsey, Chief Executive  
Mike Barker, Strategic Director, Corporate Services and  
Governance

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### Summary

The report sets out the provisional work programme for the Care, Health and Wellbeing Overview and Scrutiny Committee for the municipal year 2021/22.

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1. The Committee's provisional work programme was endorsed at the meeting held on 22 June 2021 and Councillors have agreed that further reports will be brought to future meetings to highlight current issues / identify any changes/additions to this programme.
2. Appendix 1 sets out the work programme as it currently stands and highlights proposed changes to the programme in bold and italics for ease of identification.

### Recommendations

3. The Committee is asked to
  - a) Note the provisional programme;
  - b) Note that further reports on the work programme will be brought to the Committee to identify any additional policy issues, which the Committee may be asked to consider.

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<b>Draft Care, Health and Wellbeing OSC Work Programme 2021-22</b>	
<b>22 June 2021</b> <b>1.30pm</b>	<ul style="list-style-type: none"> <li>• <b>New Performance Framework – Update</b></li> <li>• <b>Gateshead System Covid -19 Updates</b> (include as part of these updates information on numbers of residents suffering from long covid, whether more people are presenting with mental health issues and whether we are monitoring/there is data that the population has been gaining weight due to the impact of the pandemic, the impact on other health and care services / lessons learned/ contributions and collaborative work with our community partners)</li> <li>• <b>NHS White Paper</b></li> <li>• <b>Update from QE Regional Work on Infection Prevention and Control</b></li> <li>• <b>Update from QE regarding the Mental Health hospital estates work</b></li> <li>• <b>Update from CNT&amp;W NHS FT regarding the Mental Health hospital estates work</b></li> <li>• <b>OSC Work Programme</b></li> </ul>
<b>7 September 2021</b> <b>5.30pm</b>	
<b>19 October 2021</b> <b>1.30pm</b>	<ul style="list-style-type: none"> <li>• <b>Gateshead System Covid -19 Updates</b> (include as part of these updates information on numbers of residents suffering from long covid, whether more people are presenting with mental health issues and whether we are monitoring/there is data that the population has been gaining weight due to the impact of the pandemic, the impact on other health and care services/ lessons learned/ contributions and collaborative work with our community partners.)</li> <li>• <b>QE Update on Recovery Post Covid (to include what has worked well, new ways of working and recovery programme)</b></li> <li>• <b>Gateshead Health &amp; Care System Alliance Agreement – Update on progress</b> in taking forward the Agreement as a whole during 2021/22 (feedback from OSC to inform arrangements for the following year).</li> <li>• <b>Social Prescribing to support health and well-being - Update</b> on the current service and future developments within the scheme.</li> <li>• <b>OSC Work Programme</b></li> </ul>
<b>7 December 2021</b> <b>1.30pm</b>	<ul style="list-style-type: none"> <li>•</li> </ul>
<b>1 February 2022</b> <b>1.30pm</b>	<ul style="list-style-type: none"> <li>• <b>New Performance Framework – Update</b></li> <li>• <b>Gateshead System Covid -19 Updates</b> (include as part of these updates information on numbers of residents suffering from long covid, whether more people are presenting with mental</li> </ul>

	<p>health issues and whether we are monitoring/there is data that the population has been gaining weight due to the impact of the pandemic, the impact on other health and care services/ lessons learned/ contributions and collaborative work with our community partners.)</p> <ul style="list-style-type: none"> <li>• <b>Update on Dental Health Services for Adults</b></li> <li>• <b>The new LPS (Liberty Protection Safeguards) Update</b></li> <li>• <b>Healthwatch Gateshead -Update</b></li> <li>• <b>OSC Work Programme</b></li> </ul>
<b>8 March 2022 1.30pm</b>	<ul style="list-style-type: none"> <li>•</li> </ul>
<b>5 April 2022 1.30pm</b>	<ul style="list-style-type: none"> <li>• <b>New Performance Framework – Update</b></li> <li>• <b>Gateshead System Covid -19 Updates</b> (include as part of these updates information on numbers of residents suffering from long covid, whether more people are presenting with mental health issues and whether we are monitoring/there is data that the population has been gaining weight due to the impact of the pandemic, the impact on other health and care services/ lessons learned/ contributions and collaborative work with our community partners.)</li> <li>• <b>Work to Attract and Retain GP's in Gateshead - Progress Update</b></li> <li>• <b>Healthy Weight Work in Gateshead – Progress Update (with particular focus on contribution of health partners)</b></li> <li>• <b>OSC Work Programme</b></li> </ul>

**Issues to slot in – Results of Covid 19 Survey**